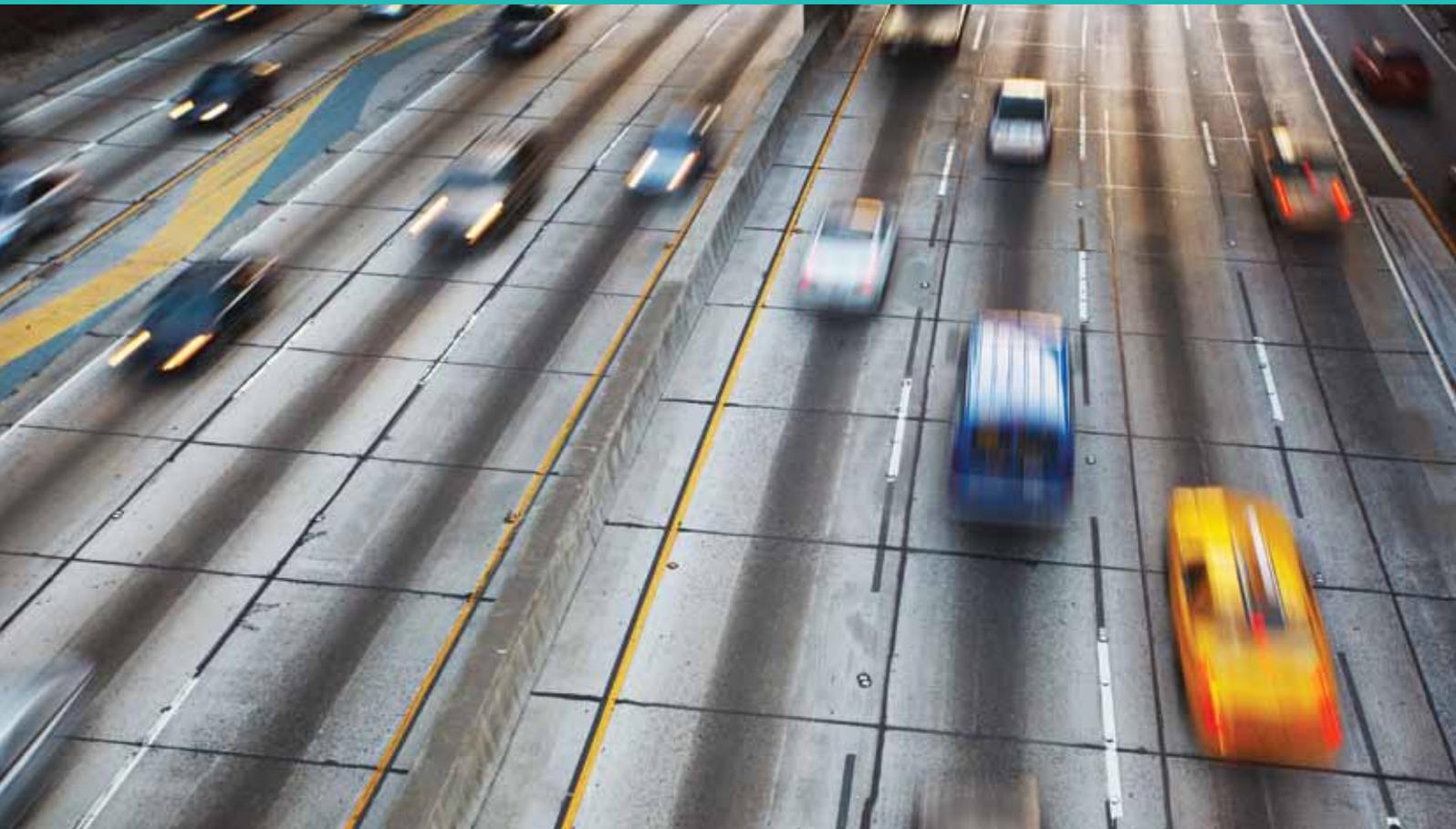


INTERNATIONAL ENTERPRISE SINGAPORE

# Urban Mobility

Look to Singapore for world-class  
land and air transportation solutions



Driving  
Singapore's  
External  
Economy

**In today's fast-paced society, urban populations require reliable, efficient transportation services to support optimal productivity and improve their quality of life.**

Singapore has risen to this challenge, developing ingenious ideas in modern transportation infrastructure centred around an integrated rail and road network, and an award-winning airport. With their experience and capabilities, these transport solution providers are now taking their expertise global.



Image courtesy of SMRT Corporation Ltd

## Air Transport

As a recognised leader in the global aviation industry, Singapore is host to a range of companies providing expertise across a wide range of disciplines. This includes planning, architecture and construction, as well as operations management, airport support services and cargo handling. The success of Changi Airport relies on a host of Singapore companies that deliver a holistic range of solutions. With the experience they have gained both at home and through a growing global footprint, these companies are able to deliver best-in-class solutions and services to airports and airlines worldwide.



CAI provides operations management services at King Fahd International Airport, Dammam, Saudi Arabia. This ranges from airport operations and capacity management to cargo operations as well as commercial and retail development.

### **Changi Airport Group (CAG)/ Changi Airports International (CAI)**

Singapore's award-winning Changi Airport serves some 100 airlines with links to over 200 cities in 60 countries and territories, making it the preferred gateway to the Asia-Pacific and the seventh busiest international airport worldwide.

Defined by world-class airport facilities, efficient operations and excellent customer service, the "Changi Experience" is well-known throughout the world today. As an affirmation of its efforts, Changi Airport received 24 Best Airport awards between 2010 and 2011.

Changi Airport Group (CAG) is the entity that owns and manages Changi Airport, focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also works closely with its airlines and other airport stakeholders to enhance Singapore's air hub status.

Leveraging its success at Changi Airport, the group is also bringing its expertise overseas through its subsidiary, Changi Airports International (CAI). CAI invests in and manages foreign airports worldwide, especially in high growth markets with significant development potential. It also provides consultancy and airport management services, and its current portfolio of overseas projects span major economies like China, India, the Middle East and Europe.



Serving a diverse customer base that includes advanced military forces, major airlines, leading air freight operators and low cost carriers, ST Aerospace offers a customisable maintenance programme that ensures delivery of high quality, timely and reliable services.

### **ST Aerospace**

ST Aerospace is one of the largest third-party aviation maintenance, repair and overhaul (MRO) service providers worldwide, with more than 8,000 employees and facilities located in key aviation hubs across the globe. Its network of operations span the Asia-Pacific, Europe, the Americas, and Australia, providing integrated solutions in maintenance and engineering services for commercial and military aircraft that include airframe, engine and component MRO; engineering design and technical services; and aviation materials and management services, including Total Aviation Support. Apart from long-standing customers like Japan Airlines (JAL), Delta Airlines, FedEx and UPS, it can also customise its Maintenance-by-the-Hour (MBH™) programme to deliver cost-effective solutions to its clients.

### **SIA Engineering Company**

SIA Engineering Company (SIAEC) is a leading aircraft maintenance, repair and overhaul (MRO) company providing total maintenance solutions to more than 80 international airlines worldwide. SIAEC provides line maintenance services to more than 50 airlines passing through Singapore's Changi Airport, as well as a growing network of airports in Australia, United States, Hong Kong, Indonesia, Philippines and Vietnam. Apart from line maintenance, SIAEC also provides engine and component repair services through its 25 joint ventures and subsidiaries across 9 countries, forged with renowned Original Equipment Manufacturers such as Pratt & Whitney, Rolls Royce, Panasonic Avionics etc.



As the engineering arm of the SIA Group, SIA Engineering Company ensures the safety and reliability of Singapore Airlines. SIAEC is also the first MRO provider in the world to maintain the Airbus A380; and one of the first in the world to convert B747-400 passenger aircraft to freighters.

### **SATS**

A leading provider of Gateway Services and Food Solutions, SATS has been voted the "Best Air Cargo Terminal in Asia" 13 times. Its Gateway Services ranges from passenger services, ramp and baggage handling, airfreight handling, aviation security to aircraft interior and exterior cleaning; while its Food Solutions business includes airline catering, food distribution and logistics, industrial catering, ambient, chilled and frozen food manufacturing, as well as airline linen laundry. Today SATS serves 80% of the scheduled flights out of Changi Airport, and has a ground handling and airline catering network that spans more than 30 airports in Asia.



SATS has an extensive footprint across Asia, with overseas investments in China, Hong Kong, India, Indonesia, Macau, the Maldives, the Philippines, Taiwan, and Vietnam. Its network of ground handling and airline catering operations spans over 30 airports in the Asia Pacific region.

### **Pteris Global**

Headquartered in Singapore, Pteris Global is an integrated solutions provider of airport logistics systems including airport baggage handling, in-flight catering, air cargo handling and express courier handling. It provides total system solutions – system and capacity evaluation, system concept design, detailed engineering design, computer simulation and emulation, equipment manufacturing, project implementation, system integration as well as operation and maintenance – enabling it to successfully complete more than 150 projects in more than 40 countries. Pteris Global currently has subsidiary offices in Canada, China, Malaysia, the United Kingdom, the United Arab Emirates and the US.



Pteris Global was awarded the contract to upgrade and install control systems for baggage handling systems at Terminal 3, Phoenix Sky Harbor International Airport, Arizona in 2008 and subsequently to design and manufacture their new baggage handling system at Terminal 3 & 4 in 2009.

### **Mil-Com Aerospace**

Mil-Com Aerospace (an approved CAAS SAR147 and second site AAT EASA Pt 147 approved UK CAA) is one of Singapore's leading providers for aerospace engineering support services, aviation training and consultancy services in Singapore and Asia. In aviation training, Mil-Com Aerospace Training Centre (MATC)'s strategic collaboration with Boeing makes it one of the first Boeing-approved training centres outside the US. Mil-Com Aerospace's training centres in China also specialise in the provision of Boeing and Airbus aircraft type courses and cabin crew training. Today the group's global reach includes China, India, the Middle East, ASEAN and Taiwan.

### **Flight Focus**

Flight Focus is a supplier of innovative, leading edge Avionics and Electronic Flight Bag solutions and associated Flight Operations Support Services to the global aviation industry. Headquartered in Singapore with development and satellite offices located worldwide, Flight Focus supports airlines and aircraft operators across the globe. Its Electronic Flight Bag, The Flight Focus PLATFORM™, is a complete end-to-end solution that can integrate fully into an airline's business processes, and comes installed with Iridium® SATCOM, which enables both a substantial reduction in time-to-market and cost-of-ownership.

## Land Transport

Singapore boasts a world-class land transport network that meets the needs of a fast-paced economy that values speed, efficiency and productivity. Integrating state-of-the-art technologies with innovative approaches, Singapore companies have developed the capabilities and experience to meet the transport needs of today's global cities. With the extensive experience Singapore companies have gained both domestically and abroad, they offer services ranging from planning, design and integration to equipment, operations and management.

### ComfortDelgro

ComfortDelgro is Singapore's largest operator of public buses and taxis through its subsidiaries SBS Transit, ComfortDelgro and Citycab. In metro transport, SBS Transit operates Singapore's North-East Line, the world's first fully automated underground heavy rail system. It also recently won the tender to operate Singapore's fifth MRT line – the Downtown Line. When completed, both these underground metro systems will span a total route length of 82km.

ComfortDelgro is also the world's second largest land transport company with a total fleet size of over 44,800 buses, taxis and rental vehicles, spanning Singapore, Australia, China, United Kingdom/ Ireland, Vietnam and Malaysia. With a presence in 14 Chinese cities, ComfortDelgro is China's largest foreign land transport operator. The company is also one of London's largest scheduled bus and radio taxi operators, and the largest private bus operator in New South Wales and Victoria in Australia.



In the UK, ComfortDelGro's subsidiaries, Computer Cab and Merseyside Radio Meter Cab operates a fleet of over 3,000 radio taxis and 3,900 private hire vehicles. Computer Cab, the market leader in London, has four brands – ComCab, DataCab, Call-A-Cab and Local Taxis each with its own identity.

### SMRT Corporation

SMRT is Singapore's largest metro operator, operating the North-South, East-West and Circle Lines in Singapore's MRT network with a total route length of 110km. SMRT is also a leading operator of public buses and taxis in Singapore, following its acquisition of TIBS in 2001. The group also has an active record of overseas expansion, including a one-year contract for the operation of the Personal Rapid Transit System in Masdar City, Abu Dhabi; project management consultancy services to the Shinbundang Line in Seoul, one of South Korea's first driverless metro lines; and the acquisition of a 49% equity stake worth S\$65.5 million in Shenzhen Zona Transportation Group.

### MSI Global

MSI Global, a subsidiary of the Singapore government's Land Transport Authority (LTA), provides professional land transport consultancy services in transportation planning, project management and implementation, rail systems engineering, automatic fare collection and ticketing systems, infrastructure management, intelligent transport systems and demand management. Besides maintaining the public transport automatic fare collection system in Singapore, MSI's track record also includes the provision of integrated ticketing application software for use on public transport in Greater Dublin in partnership with IBM; as well as electrical and mechanical project management and consultancy services to the Shanghai Metro Line 10.

## International Enterprise Singapore

International Enterprise (IE) Singapore is the government agency driving Singapore's external economy. It spearheads the overseas growth of Singapore-based companies and promotes international trade.

With its global network in over 35 locations spanning many emerging markets, the agency connects businesses with relevant Singapore-based companies for their business expansion.

IE Singapore also promotes Singapore as a base for foreign businesses to expand into Asia in partnership with Singapore-based companies. Singapore's unique advantages of strategic location, stable government, competitive workforce and pro-business environment make it an ideal launch pad to the region.

Visit [www.iesingapore.com](http://www.iesingapore.com) for more information.

## IE Singapore's Global Network

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Chongqing  
Dalian  
Doha  
Dubai  
Frankfurt  
Guangzhou  
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